TERMS & CONDITIONS

PUB'S "MEMORIES AT NEWATER VISITOR CENTRE" SOCIAL CONTEST

ELIGIBILITY:

- PUB's "Memories at NEWater Visitor Centre" Social Contest (henceforth referred
 to as the Contest) is only open to all, including Singapore Citizens, Permanent
 Residents and foreigners residing in Singapore, on the Facebook page,
 Instagram page and TikTok Facebook page of PUB, Singapore's National Water
 Agency (henceforth referred to as the Organiser).
- 2. Employees and their immediate families of the Organiser, its tenants, tenants' employees, affiliates, subsidiaries, sponsors, suppliers and advertising agencies are not eligible to participate in the Contest.
- A potential participant or winner is subject to verification of eligibility and compliance with all terms and conditions set forth. Participants must ensure that their Facebook, Instagram and TikTok privacy settings do not obstruct the Organiser from verifying compliance of this clause.
- 4. The Contest will start on 3 July 2024 and end on 11 August 2024, 23:59h. Entries made after the aforementioned time will not be considered.
- 5. To take part in the Contest, participants must submit their entries in one of the following way:
 - Post their answer in the comment section of the Contest post on Facebook, Instagram or TikTok and ensure their comment remains visible to the public throughout the duration of the contest
 - ii. Post their answer on their personal Facebook, Instagram or TikTok page with the hashtags #NVCMemories, tag PUB and ensure their post remains visible to the public throughout the duration of the contest.
- 6. By entering the Contest, participants agree to comply with all the rules and regulations stipulated within these Terms and Conditions.
- 7. Entries that fail to comply with all rules stipulated in the Terms and Conditions are subject to disqualification.

WINNERS' PRIZES

- 8. There will be a total of 3 winners. Each winner will receive a set consisting the following items:
 - i. One "Make Every Drop Count" bag
 - ii. One Water Wally plush toy
 - iii. One foldable umbrella
 - iv. Two bottles of NEWater
- 9. Winners will be selected by the Organiser and in accordance with the Organiser's judging criteria and compliance to the entry criteria stated in the aforementioned paragraphs. In the event that multiple entries are submitted from a single social media account, the Organiser will only award one set of prizes per account.
- 10. Winners from the Contest will be announced by the Organiser via a comment on the Facebook Contest post, Instagram Contest post and TikTok Contest post. Winners must respond by submitting their full name, contact number and date of birth via Facebook Private Message, Instagram Direct Message or TikTok Direct Message to the Organiser within 72 hours of the posted announcement. The Organiser reserves the right to make any variation of this clause within these terms and conditions within the Organiser's post or reply.
- 11. Winners who fail to respond with their full particulars within 72 hours of the posted announcement will forfeit their prize and winner status.
- 12. No transfer, substitution or cash equivalent for the Prize is permitted.
- 13. All prizes won must be accepted as rewarded and are not transferable, exchangeable for cash or kind, or extendable in validity. The Organiser reserves the right to substitute the prizes with others of equivalent value without prior notice.

OTHER TERMS AND CONDITIONS:

14. Singapore law governs the Contest.

- 15. Registration and submission of entries implies automatic acceptance of rules and regulation of the Contest. In the event of dispute, the decision of the Organiser is final.
- 16. If for any reason, all or part of the contest is not capable of being executed as planned, or infection by computer virus, bugs, tampering, unauthorised intervention, fraud, action of entrants, technical failures or any other causes beyond the control of the Organiser, corrupt or affect the administration, security, fairness, integrity, or proper conduct of this Contest, the Organiser reserves the right in their sole discretion to disqualify any entry or entrant and to cancel, terminate, modify or suspend the Contest (in whole or in part) and/or award the prize(s) from among all eligible entries received as of the date of the termination, as the Organiser determine in their sole discretion.
- 17. By entering the Contest, Participants consent to the Organiser using materials (Quotes, Social Handle name and photo(s) submitted for any other marketing/publicity materials to be put out on the Organiser's publicity platforms beyond the contest period, which includes but not limited to:
 - i. Social media platforms; and/or
 - ii. PUB's website/microsites.
- 18. Neither entrants nor winners shall receive any compensation or credit for use of Entries, other than that disclosed in the Contest's rules.
- 19. The Organiser shall have the right to publish winner's personal details for promotional or publicity purposes without prior notice, excluding contact details, home addresses, NRIC and other forms of personal identification.
- 20. In the event of a dispute, the potential winner may be required to provide proof that he/she is the authorised account holder of the identified Facebook, Instagram, TikTok, and/or e-mail account used for participation.